Case Study Panetta McGrath Lawyers Relocation Project

Company

Panetta McGrath is a boutique law firm in Perth specialising in Workplace Relations, Employment, Health, Aged Care and Retirement Living Laws. Panetta McGrath combine specialist legal knowledge with extensive industry experience to deliver clear, practical legal advice and representation.



Overview

Panetta McGrath's expanding team meant upgrading accommodation and looking to relocate to a larger office. In 2021, after nearly a year of planning, they had found the right place to call their new home and began the process of relocating.

To ensure this move went smoothly, Panetta McGrath contracted OIA to plan out the move of their technology and ensure the process was as seamless as possible.

PANETTA MCGRATH

OIA's team was engaged to assist with all aspects of the relocation project - from procurement, setting up and installation of new workstations and monitors for 30+ staff members right through to un-racking server and communication equipment. This required OIA to work closely with both building management and Panetta McGrath to ensure the communication room was set up to run efficiently.

During this time the effects of the COVID-19 pandemic had surfaced with huge delays being experienced in the supply chain. OIA's procurement team began working closely with trusted suppliers to source appropriate stock and in some cases having stock reserved to ensure availability.

With the pandemic's influence on shipping, OIA worked around the clock to ensure that the products required to finalise the relocation would be available to Panetta McGrath on time and involved sourcing material from multiple vendors so there was no impact on the target move date. At the same time OIA and Panetta McGrath continuously followed COVID protocols to ensure the safety of staff and contractors.

Collaborating with building management and architects, OIA ensured cabling points, power points, server rack location and Wi-Fi access points were correct before the relocation to make the transition smooth for all Panetta McGrath staff.

Panetta McGrath staff were equipped with the required technology needed to complete function from day 1 seamlessly.

When asked, Panetta McGrath Office Manager Stella Pelle happily acknowledged that OIA's reliability and assistance was *"Beyond Valuable"* while also adding that *"Overall, I was very happy with the relocation experience with OIA, and I would not hesitate to use them again."*

Proven Methodology

OIA has helped many organisations, both large and small with relocation and fit out projects. In doing so, we have amassed a great deal of experience in understanding which key areas to focus on and potential pitfalls to avoid.

<u>Planning</u>

OIA Consultants work closely with clients and project managers to scope out all requirements and ensure equipment and services are procured in-line with overall project timelines.

Procurement

Working with reliable vendors, OIA is able to source the necessary equipment and services to best suit your specific requirements. Our procurement team will ensure deliveries and scheduled to fit in with timelines and access.

Implementation

OIA technical engineers are qualified and experienced with the disconnection and reconnection of all IT infrastructure. A tailored relocation plan can be developed in conjunction with your own IT department or management to ensure we minimise downtime and disruption to the business.

<u>Go Live</u>

Once all servers/hardware and furniture has been successfully moved and set up, our consultants remain onsite on go-live day to ensure any unforeseen issues are quickly remedied.

About OIA

Today's business conditions are placing greater demands on your Information Technology. Organisations are dealing with explosions in the volume of email, documents and data in general. Clients are seeking out a more efficient and economical service meaning your users need faster, more flexible systems in order to provide the levels of service required to remain competitive.

OIA has been working with businesses large and small for more than 25 years and understand what is required to deliver the new style of IT needed to keep you ahead of the game. Partnering with some of the world's leading providers of technology, OIA brings it all together in end-to-end solutions that allow you to focus on running the business, not managing the IT.

Visit <u>www.officeinfo.com.au</u> or contact us on +61 8 9223 1700 for more information. Follow OIA on <u>LinkedIn</u> for important updates and news.